

CITIZENS PROPERTY INSURANCE CORPORATION
P.O. BOX 19700
JACKSONVILLE, FL 32245-9700

TELEPHONE: (866) 411-2742 FAX: (888) 392-6739



January 31, 2023

[REDACTED]

MIAMI, FL 33176

RE: Policyholder: [REDACTED]
Citizens Claim Number: [REDACTED]
Citizens Policy Number: [REDACTED]
Date of Loss: 12/19/2022
Cause of Loss: Water Damage – Non-Weather Related
Insured Location: [REDACTED]
VERO BEACH, FL 32960-3076

Dear [REDACTED]

This is a follow-up letter to our letter(s) on January 22, 2023 regarding the claim referenced above.

Again, we are requesting the information needed from you in the investigation of your client's claim. That information is due to us on February 7, 2023. Currently, we have not received any response from you and your client to our previous request. Attached to this letter is a copy of the previous letter, which lists all requested items. We will allow you additional time to reply to our request. Forward the requested items to us so we can proceed with our investigation. Additional items needed in addition to the aforementioned in the first letter are as follows:

- Receipts for the rental or purchase of the equipment used to clean and service the drain to include any photos of the equipment or tools rented or purchased to service the drain line as it relates to this claim.
- Receipt/s, photos, contractors name and contact information from the contractor that painted the kitchen cabinets.
- The Full Home Inspection performed at the time of your client's purchase of the insured property.
- Allow for the inspection of the property by any experts we may assign.

Failure to comply with this request may jeopardize your client's coverage for this loss. Please refer to your client's policy for a complete list of your client's ***Duties In The Event Of Loss Or Damage*** in the ***Loss Conditions*** section, which outlines your client's requirement to provide this requested information.

Please understand that Citizens willingness to investigate this claim does not constitute a waiver of any rights under the policy. Please do not construe this letter or any act or failure to act on the part of Citizens or any agent or representative of Citizens as a waiver of any rights or defenses available to it by contract or at law, as all such rights and defenses are hereby specifically reserved, nor does Citizens waive any of your duties after loss as defined by the policy and listed above.

If you should have any additional questions or concerns, please contact me at the phone number shown below. I look forward to receiving the information referenced above and appreciate this opportunity to work with you toward the resolution of this claim.

Sincerely,

Daniel Zevetchin
Contingent Worker assigned to Citizens
Florida Adjuster's License: W145175
Citizens Property Insurance Corporation
(888) 621-9910 Ext. 53351
Claims.Communications@citizensfla.com

Enclosures: First Request for Information Letter

Cc: 

As the preferred method of submitting claims-related documents, for our review, please attach them to an email and send to claims.communications@citizensfla.com. In the *Subject Line*, please identify the claim number and the policyholder's name.

In the event of any inconsistency between this document, including any enclosures, and your insurance policy, the terms of the policy control.

Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree. F.S. 817.234

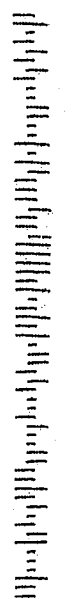
POSTAGE
018H13594427
Zip 32216
\$ 00.507
03/29/2023

PRSR1 FIRST-CLASS MAIL



Important Information - Open Immediately

15 APRIL 2023



CITIZENS
PROPERTY INSURANCE CORPORATION

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