UNITED STATES DISTRICT COURT

EASTERN DISTRICT OF LOUISIANA

TRICIA RIGSBY FRANATOVICH * CIVIL ACTION NO. 2:22-cv-02552

VERSUS *

* JUDGE LANCE M. AFRICK

ALLIED TRUST INSURANCE

COMPANY

* MAGISTRATE KAREN WELLS ROBY

MEMORANDUM REGARDING MCCLENNY MOSELEY & ASSOCIATES' FEBRUARY 13, 2023 SUBMISSION

NOW INTO COURT, through undersigned counsel, comes defendant, Allied Trust Insurance Company (hereinafter "Allied"), who submits this Memorandum Regarding McClenny Moseley & Associates' February 13, 2023 Submission. This submission includes five (5) Marketing Service Agreements between McClenny Moseley & Associates ("MMA") and Tort Network LLC dba Velawcity ("Velawcity"). These contracts are dated December 8, 2021, February 5, 2022, May 2, 2022, May 23, 2022 and August 2, 2022. These contracts clearly and unequivocally show that MMA has prepaid Velawcity \$13,938,000.00 for 4,268 "prescreened potential clients." As will be shown in detail below, this arrangement results in unsolicited text message marketing that pressures a potential client into signing an MMA Attorney Employment Contract prior to any involvement with MMA.

MMA has also revealed that they have sent 856 letters of representation to insurance companies advising that MMA represents the homeowner when it actually has a retention agreement with Apex Roofing and Restoration, LLC. ("Apex"). MMA's unprecedented bad faith driven intentional practice of misrepresentation and paying for signed contracts must come to an end immediately.

I. MMA CONTINUES ENGAGING IN IMPROPER SOLICITATION USING TEXT MESSAGES REGARDING HURRICANE IDA

A. MMA Continues to Improperly Solicit By Text Message Through Velawcity

In the February 1, 2023 hearing in this matter, this Honorable Court had a detailed discussion with Mr. Huye and Mr. Moseley which is set out on page 66, line 23 through page 76, line 6 of the hearing transcript. The discussion can be summed up succinctly by this exchange:

THE COURT: ...

The question is: Is Velocity, is this advertising firm, operating a website or websites that people navigate through to get to a point where you will reach out to them without telling them that you are associated with that website?

MR. MOSELEY: To my knowledge, no.

(Exhibit 1, Page 69, lines 11-16)

With this answer, Mr. Moseley intentionally attempts to mislead this Honorable Court. At 6:58 p.m. EST on Wednesday, January 25, 2023, undersigned counsel received an unsolicited text message from a phone number identified as "+52 56 3977 9530". The unsolicited text message states as follows:

You have Hurricane Ian and Ida storm compensation pending, fill out this form $pi4q.com/1PG^2$

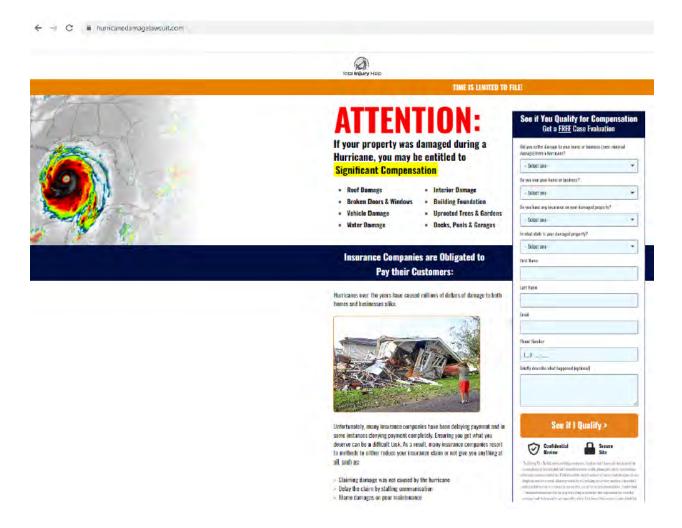
At no point did undersigned counsel take any steps to request this text message from any person or entity. In fact, undersigned counsel could not believe that he received this text message after having alerted the Louisiana Bar about MMA's improper text message solicitation on August 3, 2022. The unsolicited text message did not identify the sender and did not identify any lawyer or any law firm. There was no location of practice identified, nor was there a Louisiana State Bar

¹ Exhibit 1 - Transcript of Hearing dated February 1, 2023.

² Exhibit 2 – Unsolicited text message received by undersigned counsel January 25, 2023.

Association lawyer advertising filing number supplied. Rather, there was a promise of money made by filling out a certain form at the website that was enabled by the link "pi4q.com/1PG".

Undersigned counsel clicked on the link which takes you to the website: www.HurricaneDamageLawsuit.com. On the first page of this website, there is no mention of a law firm or attorney involved. Rather there is a series of questions presented to viewer with under the tab "See if you Qualify for Compensation Get a <u>FREE</u> Case Evaluation" as indicated below:



The questions asked on the website are as follows:

- Did you suffer damages or loss to your home or business (even minimal damage) from a hurricane?
- Do you own your home or business?

- Do you have any insurance on your damage property?
- In what state is your damage property?
- First Name;
- Last Name;
- Email;
- Phone Number; and
- Briefly describe what happened (optional)

In order to determine who sent the unsolicited text message, undersigned counsel submitted identifying information via the website late in the evening of January 25, 2023. The next morning at 8:47 a.m. EST, a person who identified himself as "Arnold" called undersigned counsel from phone number (346) 245-6143. The conversation lasted thirteen minutes and twenty-eight seconds (13:28). Arnold indicated that he was from an organization called Strategic Litigation Partners and proceeded to ask numerous questions similar to that set forth in the website queries above. Arnold had a difficult command of the English language yet also asked whether undersigned counsel was married; what was the best time and best way to communicate; and, indicated that if the law firm attempted to contact me unsuccessfully three times that I would lose my opportunity to work with them. Arnold made it very clear, at least five times, that he was working on behalf of the "Velawcity" law firm located in Texas.

During this conversation Arnold informed undersigned counsel that he would be sending an email and instructed me to open the email while we were still on the phone. The email came from an address "Hurricane-Ida-Velawcity-MMA@slplegal.com". The email was received during the telephone conversation at 8:55 a.m. EST. The email states as follows:

³ Exhibit 3 - Google voice call log.

Thank you for your interest in the Hurricane / Storm Litigation. This email has been sent by the Intake Team Member you are speaking with. Please take a moment to review your agreement while you are on the call with us so we can answer any questions and get started on your case.

Please click on the link below to sign your agreement. Once it is completed you will receive a welcome email with more information. Questions? (409) 683-9069 or Hurricane-Ida-Velawcity-MMA@slplegal.com.

https://useclientconnect.com/GoSignCover.aspx?uid=4567847&e=1&T=1&eid=3 23435353039323630313233

Sincerely, Intake Department Strategic Litigation Partners, LP 21324 Provincial Blvd. Katy, Texas 77450⁴

As can be seen by the plain text of the agreement, the email was sent during the phone call and undersigned counsel was asked to "please click on the link below to sign your agreement". Arnold encouraged undersigned counsel to click on the link. When the link was clicked, a screen pops up indicating "Your document is ready to sign!" This electronic correspondence asks the potential client to follow three simple steps in order to set up the signing mechanism for the agreement. The next step in the process instructs the reader "Draw your signature" and "Draw your initial:" Once the reader clicks on the "Continue" button, the reader is provided with a MMA Attorney Employment Contract with instructions to "Click Here to Begin Signing". At no point in this process was anybody from MMA involved or identified. Upon viewing the contract, undersigned counsel even asked Arnold why was MMA on the contract when Arnold previously stated that he was calling on behalf of the Velawcity law firm. Arnold insisted that he was working on behalf of Velawcity and was unfamiliar with MMA.

⁴ Exhibit 4 – Email dated 1/26/2023 from Hurricane-Ida-Velawcity-MMA@slplegal.com.

⁵ Exhibit 5 – Strategic Litigation Partners Follow 3 Simple Steps.

⁶ Exhibit 6 – Strategic Litigation Partners Signature Page.

B. The Velawcity Contracts Provide for Intake Services that Include Providing MMA's Fee Agreement to Potential Clients

MMA has provided Record Document 54-2 which includes five "Marketing Service Agreements between MMA and Velawcity dated 12/8/2021, 2/5/2022, 5/2/2022, 5/23/2022, and 8/2/2022. In each of these agreements under the heading "Fees" the Agreement states as follows:

Law Firm agrees to pre-pay Velawcity a fixed rate of \$3,000.00⁷ for each prescreened potential client reviewed for law firm and delivered to law firm.⁸

Indeed, each contract contains an "Order Summary" indicating that collectively MMA has paid Velawcity in advance \$13,938,000.00 for 4,268 clients. This unprecedented sum of money clearly demonstrates that MMA is paying Velawcity for more than just leads.⁹ The Velawcity contracts with MMA further provide under the sub-section "Intake Services", that Velawcity will provide the pre-screened potential clients with MMA's Attorney Agreement as follows:

Velawcity may, at Law Firm's request, provide pre-screened potential clients with Law Firm's fee agreement but no attorney-client relationship ... ¹⁰

The Velawcity agreements answer the question posed by undersigned counsel in Rec. Doc. 31, page 30: "is MMA paying for signed contracts from Velawcity?" MMA is clearly paying for signed contracts from Velawcity as has been set forth above and in Rec. Doc. 31. Considering this has happened up to 4,268 times, MMA should be disbarred. Mr. Huye exhibits bad faith in his direct misrepresentations to this Honorable Court regarding Velawcity as evidenced by the following exchange:

THE COURT: So you're saying that all of your leads are generated by

McClenny Moseley directly, or are they generated by Velocity? Are some of them generated by Velocity?

⁷ The "fixed rate" increased to \$3,500.00 as of the May 2, 2022 agreement – Rec. Doc. 54-2, pages 3, 9, 15, 22 and 29

⁸ Rec. Doc. 54-2, pages 3, 9, 15, 22 and 29.

⁹ Rec. Doc. 54-2, pages 7, 13, 19, 20, 26, 27, 33 and 34.

¹⁰ Rec. Doc. 54-2, pages 3, 9, 15, 22 and 29.

MR. HUYE: Velocity is an advertiser that we pay as a consultant to help

us make

THE COURT: Do they send you leads?

MR. HUYE: They don't send us leads. No, Judge.

THE COURT: Velocity doesn't send you leads?

MR. HUYE: No, Judge. 11

Mr. Huye directly misleads this Honorable Court by stating that Velawcity does not send MMA leads. The only way that Mr. Huye's answer can be interpreted as honest is if Mr. Huye means that instead of leads, Velawcity provides MMA with signed contracts. Either way, Mr. Huye's representations are made in bad faith and only the highest possible sanctions would be appropriate to prevent such misrepresentations from being made in the future. Mr. Mosely also directly misrepresents to this Honorable Court the nature and purpose of Velawcity as follows:

THE COURT: Okay. What is Velocity? What does it do?

MR. HUYE: It's an advertising firm, Judge.

THE COURT: It's an advertising firm. And you all have a contract with

them?

MR. HUYE: We do.

THE COURT: What do they do for you?

MR. HUYE: They help us to advertise.

THE COURT: Do they do anything else?

MR. HUYE: They do also help us to manage a call center.

THE COURT: Okay.

MR. HUYE: That

THE COURT: So the call center reaches out to people?

¹¹ See Exhibit 1 - Transcript of Hearing dated February 1, 2023, page 75, line 20 through page 76, line 3.

MR. MOSELEY: No. Your Honor. 12

In this exchange, Mr. Moseley indicates that the call center operated by Velawcity does not reach out to people when it is clear from the information provided above that the call center not only reaches out, but seeks to obtain signed contracts for MMA's benefit.

II. THE LOUISIANA COMMISIONER OF INSURANCE HAS ISSUED A CEASE AND DESIST ORDER WITH FINDINGS OF WRONGFUL CONDUCT BY MMA AND ITS MANAGING PARTNERS.

On February 17, 2023, the Louisiana Commissioner of Insurance, James J. Donelon, issued a CEASE AND DESIST ORDER directed MMA.¹³ In that Order, Commissioner Donelon sets out multiple findings of fact which include:

- 1. The LDI has evidence that McClenny Moseley & Associates, PLLC, and its principals, managers and/or partners William Huye, III, John Moseley and James McClenny (collectively referred to herein as "MMA") participated in a fraudulent scheme involving fraudulent insurance acts. (Exhibit 8, page 2)
- 2. MMA, in connection with a contractual arrangement between MMA and APEX, fraudulently misrepresented to multiple Louisiana insurance companies that MMA had been retained by Louisiana insureds as their attorney and/or legal counsel related to the settlement of hurricane related insurance claims without the knowledge of the insureds MMA purported to represent. (Exhibit 8, page 2)

These findings along with eight additional findings of fact led to the Commissioner's CONCLUSIONS OF LAW which determined:

The Commissioner, based on the facts presented, has found McClenny Moseley & Associates, PLLC, William Huye, III, John Moseley and James McClenny in violation of multiple provisions set out in Title 22, specifically La. R.S. 22:1924(A)(1)(a), and (2)(a) and (c) as defined by La. R.S. 22:1923. Your actions [MMA's] stated above are declared as unfair trade practices under Louisiana Insurance Code, specifically La. R.S. 22:1964 (12) and (13). (Exhibit 8, page 7)

¹² See Exhibit 1 - Transcript of Hearing dated February 1, 2023, page 66, line 23 through page 67, line 12.

¹³ See Exhibit 8 - CEASE AND DESIST ORDER dated February 17, 2023

The findings of the Louisiana Department of Insurance were based in large part upon a review of the transcript of proceedings in this matter and the undersigned counsel's 39-page filing with the court [see Rec. Doc. 31]. MMA has been ordered to cease and desist from the activity and violations of law set out in the Order and the Commissioner has commenced additional investigative proceedings. The Commissioner's actions demonstrate that MMA has been engaged in activity rising to such a level that the Louisiana Department of Insurance must begin its own investigation of their activity and has issued an unprecedented cease and desist order to protect the citizens of Louisiana.

III. PAYMENTS TO MMA CLIENTS ARE ENDORSED BY A POWER OF ATTORNEY OR REMAIN UN-NEGOTIOTED

Allied has made many payments to MMA on several claims where the payment was not signed by the insured, but by MMA pursuant to an alleged Power of Attorney. Also, many checks issued have gone unnegotiated. Attached as Exhibit 9 are copies of checks issued to MMA and its potential clients. The checks fall within two categories.

a) The following checks were issued to the insured and MMA but do not have the insured's signature as they were endorsed by MMA under an alleged Power of Attorney:

Check No.	<u>Insured whose name was endorsed by POA</u>
0000133085	Stephen Bertel and Chandre R. Bertel
0000138628	Robert Volante, Jr. and Patrice Volante
0000138629	Robert Volante, Jr. and Patrice Volante
0000127328	Aurelie Currenti & Conner Cavalier

These checks demonstrate the payment was placed into the MMA trust account without the active participation or endorsement of the insured. Consequently, there is no showing the insured is aware of the payment or that funds were ever distributed to the insured.

b) The following checks were issued to MMA and its clients but remain un-negotiated (Exhibit 9):

Check No.	<u>Date</u>	Allied Insured
0000142623	12/9/22	Aurelie Currenti & Conner Cavalier
0000142624	12/9/22	Aurelie Currenti & Conner Cavalier
0000125126	5/4/22	Ryan McCall
0000136942	9/16/22	Ryan McCall
0000146568	2/10/23	Zachary Saucier
0000132244	7/25/22	Rhonda LeBlanc
0000146720	2/14/23	Kenneth Pruitt
0000146721	2/14/23	Kenneth Pruitt
0000136406	9/12/22	Jan Collins Perronne
00001266195	5/13/22	Shaun Duhe and Abigail Duhe
0000133257	8/5/22	Liezel Latusek
0000137805	9/26/22	Timothy Trahan
0000143672	12/27/22	Elizabeth Wilke
0000135527	9/2/22	Britney Minton

These checks demonstrate that many payments to MMA and its potential clients remain un-negotiated. Uniform Commercial Code § 4-404 provides:

A bank is under no obligation to a customer having a checking account to pay a check, other than a certified check, which is presented more than six months after its date, but it may charge its customer's account for a payment made thereafter in good faith.

The Uniform Commercial Code would cause checks numbered 00001266195 issued on the claim of Shaun Duhe and Abigail Duhe; 0000132244 issued on the claim of Rhonda LeBlanc; and, 0000133257 issued on the claim of Liezal Latusek to be non-payable due the passage of more than 180 days from the date of the check's issuance. All authority mandating prompt payments of claims are made ineffective when the counsel for the insured fails to obtain endorsement and deposit of those payments on a timely basis.

The claim notes on the checks reveal additional information regarding the status of these claims. For example, the note on Check 0000132244 (Exhibit 9) indicates the insured confirmed she wase not represented by MMA, but Apex was. Abby Anderson of Apex Roofing was identified

as the insured's point of contact. Allied attempted to obtain a withdrawal of representation from MMA but when there was none received, the payment was issued in July 2022 with MMA as a co-payee. Three months later, a withdrawal of representation was received October 26, 2022. Due to the passage of time, the July payment will likely be declined. These checks show that Allied's efforts to make payments to its insured have been delayed by MMA's handling of the payments with no assurance that the payment subsequently provided to the insureds represented by MMA were ever distributed to the insured.

C. MMA Admits to Misrepresentation on 856 Claims

In Rec. Doc. 54-1, MMA admits to advising insurance companies on 856 matters that MMA represents the homeowner/named insureds when it actually has a retention agreement with Apex. MMA also admits that it received unconditional tenders from insurance companies. This money was undoubtedly deposited into MMA's accounts. As set forth in Rec. Doc. 31, MMA's illegal scheme with Apex was meant to deprive the unsuspecting homeowners of their funds to the unjust enrichment of MMA. MMA's scheme is in clear violation of LRCP Rules 3.1, 4.1(a) and (b), 8.4(a), (b), (c), and (d). MMA originally received notice from undersigned counsel's previous complaint to the Louisiana Bar Association regarding the Caffarels on or about September 15, 2022. Undersigned counsel reminds this Honorable Court that MMA opened the door to discussion about bar complaints in Rec. Doc. 37, page 2. Accordingly, MMA took almost five months to tell the carriers listed in Exhibit C [Rec. Doc 54-1], the truth regarding their representation. Many of these cases are also improperly in the appraisal process and/or funds have been transferred improperly to MMA. Undersigned counsel requests that this Honorable Court require MMA to provide a complete and total accounting of all funds paid by the carriers and received by MMA in

these cases and return all funds to the insurance carriers for reissuance to the named insureds directly.

Mr. Huye also attempts in bad faith to misstate the extent of his firm's improper behavior in the following exchange:

THE COURT: No. This is a false statement to the insurance company.

You're making a claim on behalf of a person that you don't represent without her knowledge. Is this the only time

you've ever done that?

MR. HUYE: Judge, there have been other instances.

THE COURT: A lot of them.

MR. HUYE: There have been some. Yes, Judge.

THE COURT: How many claims related to Ida have you sent letters of

representation to insurance companies on behalf of insureds

when, in fact, you actually represent Apex Roofing?

MR. HUYE: There have been several, Judge.

THE COURT: Hundreds?

MR. HUYE: I don't believe hundreds, Judge. I don't have the exact

number, but there have been several, Judge.

THE COURT: We're going to get the exact number, and you're going to

give me every name of every insured that you have sent a letter of representation to an insurance company for an Ida

claim where you didn't represent them.

MR. HUYE: Yes, Judge. 14

Mr. Huye indicates that there have been only several cases in which MMA sent letters of representation to insurance companies on behalf of insureds when, in fact, they actually represented Apex. When this Honorable Court asked the question "Hundreds?" Mr. Huye repeats his allegation that "There have been several, Judge." The definition of "several" in Merriam-

¹⁴ See Exhibit 1 - Transcript of Hearing dated February 1, 2023, page 23, lines 6 through 24.

Webster Dictionary means more than two, but fewer than many.¹⁵ This was also a blatant and intentional bad faith misrepresentation by Mr. Huye, who knew that there were 856 instances of this wrongful conduct.

This is not the first time that Mr. Huye has tried to misrepresent Velawcity's role to the Court. In the case of *Bobby Dyer versus Allied Trust Insurance Company*, Case No. 22-04961, in the Western District of Louisiana, in a hearing on December 28, 2022, Mr. Huye attempted to object to argument about Velawcity in the following exchange:

MR. MONSON: Well, this is an intake survey.

THE COURT: Yeah.

MR. MONSON: This isn't a contemporaneous note taken by a paralegal or

anything like that. When you see "Velawcity ID," I think there's a lot of questions that need to be asked because this is the marketing company for which McClenny Moseley has been paying. Velawcity is the reason why McClenny Moseley has 15,000 claims when nobody else has 1,000.

MR. HUYE: I object, Your Honor.

MR. MONSON: So, Your Honor, with that --

THE COURT: Wait. We have an objection I have to rule on. What's your

objection?

MR. HUYE: Yes, Your Honor. I think this is irrelevant, baseless, and

factually incorrect, and I'm worried that it's misleading the

Court because it's based on incorrect information.

THE COURT: Okay. What's your point, Mr. Monson?

MR. MONSON: My point is that --

THE COURT: They didn't do much due diligence. They relied on

basically what this Velawcity firm told them and that's how

they filed suit?

¹⁵ See https://www.merriam-webster.com/dictionary/several; 2b

MR. MONSON: An outside company. What the concern is -- and here's

what the concern is, right? The concern is that this contract was obtained by Velawcity, right, and that this law firm

paid Velawcity for the contract.

THE COURT: Yeah, which is like a runner essentially. There's an ethical

problem there.

MR. MONSON: Correct, which is illegal up and down the block, and that's

what the concern is.

THE COURT: Yeah. Every state, every state. You can't do that.

MR. MONSON: And I'll be more than happy to hear counsel's representation

of why Velawcity is on this intake form.¹⁶

In this exchange, Mr. Huye objects to any discussion about Velawcity on the grounds that it is "irrelevant, baseless, and factually incorrect, and I'm worried it is misleading the Court because it is based on incorrect information." In the exchange, undersigned counsel raised the question of whether the law firm paid Velawcity for a contract with Mr. Dyer. Even the question was objected to by Mr. Huye, who was clearly trying to avoid the discussion as it would lead to the clear truth revealed in the Velawcity contracts.

MMA identifies 856 claims in which it represented Apex rather than the homeowner in its Exhibit C [Rec. Doc 54-1, page 5 through 37]. However, Allied has identified two matters, *Geoffrey Young v. Allied Trust Insurance Company*, 2:22-cv-05206; and *Timothy Barouse v. Allied Trust Insurance Company* 2:22-cv-05216, in which MMA represented the insured and Apex was the roofing contractor. In *Young, supra*, MMA invoked appraisal. Photos taken during the inspection include the Apex Roofing agreement. Similarly, in *Barouse, supra*, the claim agent was advised that Apex inspected the subject property and later receiver a Letter of Representation from MMA on September 29, 2022 with an estimate. Appraisal was invoked October 27, 2022. Neither

¹⁶ Exhibit 7 – Hearing Transcript, *Bobby Dyer versus Allied*... Case No. 22-04961, page 25, line 23 through page 27, line 7.

of these matters appear on the listing of matters identified by MMA in its Exhibit C [Rec. Doc 54-1].

Never before has Louisiana seen such a voluminous systematic violation of the rules of professional conduct to the detriment of the people of Louisiana. In light of such behavior, a monetary fine equal to the amount of MMA's elicit payments to Velawcity, \$13,938,000.00, is appropriate. Further, MMA and its attorneys should be permanently disbarred for their behavior.

WHEREFORE, Allied Trust Insurance Company respectfully submits that all the supporting documents which have been produced and the statements made by MMA led to several inescapable conclusions. MMA, in violation of multiple ethical standards, has created a mechanism to obtain signed retainer agreements from individuals through a third-party for which it paid for each such referral and contract. In many instances the "client" was unaware there was any such agreement. Further, MMA has, on multiple occasions, represented to insurers that MMA represented insureds under their policies when here was no such attorney-client relationship, often leading to disbursement of payments to MMA to the detriment of both the insured and their insurer. Once the truth of such conduct came to the attention of this Honorable Court, MMA has intentionally misrepresented the true nature of their conduct to this Honorable Court.

Allied respectfully submits that MMA should be sanctioned in a manner proportionate to the level of damage caused by its unprecedented conduct and that the personal conduct of the attorneys involved result in disbarment from this Honorable Court.

Respectfully submitted,

/s/ Matthew D. Monson

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Counsel for Allied Trust Insurance Company

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on February 22, 2023, I electronically filed the foregoing with the Clerk of Court by using the CM/ECF system which will send a notice of electronic filing to CM/ECF participating parties. I further certify that I mailed the foregoing document and the notice of electronic filing by first-class mail to the non-CM/ECF participating parties.

/s/ Matthew D. Monson

UNITED STATES DISTRICT COURT		
EASTERN DISTRICT OF LOUISIANA		
TRICIA RIGSBY FRANATOVICH	* Docket No.: 22-CV-2552 * c/w 22-CV-4927	
versus	* c/w 22-CV-4927* Section "I"(5)* New Orleans, Louisiana	
ALLIED TRUST INSURANCE CO	MPANY* February 1, 2023	
TRANSCRIPT OF MOTION HEARING PROCEEDINGS BEFORE THE HONORABLE MICHAEL B. NORTH		
UNITED STATES MAGISTRATE JUDGE		
APPEARANCES:		
ALT LANANCES.		
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	BY: MYLES D. RANIER, ESQ. 321 Veterans Memorial Boulevard Suite 205	
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For the Plaintiff:	Broussard & Williamson BY: AARON BROUSSARD, ESQ.	
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For the Plaintiff:	McClenny Moseley & Associates,	
	PLLC BY: R. WILLIAM HUYE, III, ESQ.	
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		Room HB-275 New Orleans, Louisiana 70130 (504) 589-7780	
		(301) 303 7.00	
	Proceedings recorded by mechanical stenography, transcript		
	produced by computer.		
- 11			

rights on this claim were transferred to Apex and we were 1 2 standing in the shoes. THE COURT: Did she retain your law firm as of 3 May 6th, 2022? Simple question. 4 5 MR. HUYE: Not directly, Judge. THE COURT: No. This is a false statement to the 6 7 insurance company. You're making a claim on behalf of a person that you don't represent without her knowledge. Is this the 8 9 only time you've ever done that? 10 MR. HUYE: Judge, there have been other instances. THE COURT: A lot of them. 11 12 MR. HUYE: There have been some. Yes, Judge. 13 THE COURT: How many claims related to Ida have you 14 sent letters of representation to insurance companies on behalf of insureds when, in fact, you actually represent Apex Roofing? 15 16 MR. HUYE: There have been several, Judge. 17 THE COURT: Hundreds? 18 MR. HUYE: I don't believe hundreds, Judge. I don't have the exact number, but there have been several, Judge. 19 20 THE COURT: We're going to get the exact number, and 21 you're going to give me every name of every insured that you 22 have sent a letter of representation to an insurance company 23 for an Ida claim where you didn't represent them. 24 MR. HUYE: Yes, Judge. 25 THE COURT: Whatever this is, arrangement, scheme,

Ms. Franatovich? 1 2 MR. RANIER: Your Honor, I understand you obviously 3 have a very good grip on this. I just want to point out one 4 thing. I appreciate defense counsel agreeing to not oppose the motion to nullify and exclude. 5 6 Second, just to point out, the contract with 7 Apex Roofing, the scope of the work is just limited to the 8 roof. We just want to make sure that that was pointed out. 9 THE COURT: Well, Mr. Ranier, Mr. Huye said that they 10 sent an estimator to your client's house and told her that they 11 were -- they had been sent by MMA. 12 MR. RANIER: I'm not aware of that. I haven't seen what estimate they produced, so I don't know anything about 13 14 that. That's all we have. 15 16 THE COURT: All right. Mr. Huye, I got a couple more 17 questions for you. 18 All right. One of the things Mr. Monson 19 mentioned this Velocity, which I think may have come up in some 20 of the cases in the Western District. Is that -- is that 21 entity involved in any way in this case? 22 MR. HUYE: No. Judge. THE COURT: Okay. What is Velocity? What does it 23 24 do? 25 MR. HUYE: It's an advertising firm, Judge.

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THE COURT: It's an advertising firm. And you all
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 2
     have a contract with them?
 3
               MR. HUYE: We do.
               THE COURT: What do they do for you?
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               MR. HUYE: They help us to advertise.
 5
               THE COURT: Do they do anything else?
 6
 7
               MR. HUYE: They do also help us to manage a call
 8
     center.
 9
               THE COURT: Okay.
10
               MR. HUYE: That --
               THE COURT: So the call center reaches out to people?
11
               MR. MOSELEY: No, Your Honor.
12
               THE COURT: Come on up, Mr. Moseley.
13
14
               MR. MOSELEY: Yeah. So Mr. Monson's made these
     allegations before. When we did an audit trail, we found that
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     Mr. Monson opted into three different hurricane lawyer websites
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17
     asking to be text messaged, asking to be sent a contract. I
18
     believe he did it not only for his name, his wife's name, I
19
     think he did it for his dead mother-in-law's name.
               THE COURT: When you say asking, is he going to your
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21
     website and doing that?
22
               MR. MOSELEY: He's just white -- any white page law
23
     advertising, he's going to every single hurricane attorney and
24
     opting in and trying to get a solicitation from them.
25
               THE COURT: Okay. So when you say Velocity is doing
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advertising, do these lawsuits indicate -- I mean, do these 1 2 websites indicate that they're associated with you? 3 MR. MOSELEY: Yes. THE COURT: Okay. What are some of these websites? 4 5 If I wanted to go look at a website that Mr. Monson visited to 6 click through to get to you guys, what would they be? 7 MR. MOSELEY: You go to www.mma-plc.com. THE COURT: Not that one. You don't need Velocity to 8 run that website for you. That's your website. 9 10 What Mr. Monson said in his brief is that there 11 are generically named websites out there that people go to, 12 they indicate that, you know, you may qualify, you can get 13 help, and you click through and you answer certain questions. 14 And what he has said is that at some point, you answer enough 15 questions and you click enough boxes, that it triggers a text 16 message or an e-mail that is sent from MMA to that person, but 17 that that text message or e-mail is the first time that that 18 person knows that your law firm is associated with this 19 website. 20 That's what he said in his brief. Is that true? 21 MR. MOSELEY: I know for a fact that is not true now. Maybe six months ago, a year ago, that could have been true, 22 23 but I can't say definitively whether or not that's true. 24 THE COURT: Okay. So all the cases you signed up

until that got changed -- so that was true at some point, and

25

it's not true anymore; is what you're saying? 1 2 MR. MOSELEY: I don't know if it's true. He's made 3 that allegation several times, including to the state Bar of Louisiana. We're currently researching that. All we were able 4 to find is that a person with his IP address for his house was 5 going in and signing up for every single storm attorney 6 7 possible. THE COURT: No, but that's not my point. Okay. 8 That's up to him to do. He's not your average insurance 9 lawyer. Okay? 10 The question is: Is Velocity, is this 11 12 advertising firm, operating a website or websites that people 13 navigate through to get to a point where you will reach out to 14 them without telling them that you are associated with that website? 15 MR. MOSELEY: To my knowledge, no. 16 17 THE COURT: Has that been the case at some point in 18 the past? 19 MR. MOSELEY: I've only seen the allegations that Mr. Monson has put forward. 20 21 THE COURT: All right. So regardless of whether the 22 person who is clicking through this website knows that they are dealing with your firm or any law firm, for that matter, when 23 24 you send a text message to Mr. Monson and he decides that he 25 wants to sign up with you, what does Velocity get for that?

MR. MOSELEY: They're paid a marketing budget. 1 2 THE COURT: I'm sorry? 3 MR. MOSELEY: They're paid a marketing budget. Like if I want to spend a million dollars on Facebook, if I want to 4 5 spend a million dollars on TV, if I want to spend a million dollars on radio, they're the ones that get me the --6 7 THE COURT: Is the budget dependent on how many of 8 those people sign up or how many of these people they present to you as potential clients? 9 MR. MOSELEY: No, that money goes to them and they 10 11 spend it. I could come up with a big fat zero and I would never see a dollar back. 12 13 THE COURT: No. But there's a dollar figure that you pay them. Monthly? Yearly? What is it? 14 15 MR. MOSELEY: It's by my choice. I can enter into a 16 one-month contract, three-month contract, whatever I want. 17 THE COURT: And what services are you getting for that money? 18 19 MR. MOSELEY: So they're professionals in negotiating 20 rates. So I don't know how much a Facebook ad costs. That's 21 not what I do. But we hire a company like that that tells me, 22 "Hey, you shouldn't pay more than a dollar a click or 50 cents a click," or whatever it is. So we rely on them to make sure 23 we're not getting screwed over by TV stations or radio 24 25 stations. They negotiate the buys for us.

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THE COURT: All right. So if they present you -- if this works and you get -- you get 100 people that you send text messages to in a month, and 100 people sign up with your law firm for you to represent them. MR. MOSELEY: We would never send an outbound text message to a client if they hadn't requested information or a text message from us. THE COURT: From you? MR. MOSELEY: Correct. THE COURT: Not from some named generic website. That's the whole point. MR. MOSELEY: Correct. THE COURT: That's unethical. You can't do that. MR. MOSELEY: I agree with that. THE COURT: I'm trying to -- Mr. Monson is saying that what you all are doing is, in fact, that, that you are reaching out to them as MMA before anyone has told them in these websites that MMA is associated with the website, and you're saying you don't think that's true. MR. MOSELEY: I can state with the most certain level of certainty that we do not have a single client that was ever solicited by text message and then signed up with us. THE COURT: Wait. Say that again. MR. MOSELEY: Like we've never solicited a client via

text message on an outbound campaign. We know that's improper.

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We would never do that.
 1
              THE COURT: Well, wait. You just did it to him.
 2
 3
              MR. MOSELEY: No. he reached out to us.
              MR. MONSON: That's not true.
 4
 5
              THE COURT: Okay. Hold on. He says he didn't reach
    out to you. He says he reached out to some disasterclaims.com.
 6
 7
     How does he know that's you?
 8
              MR. MOSELEY: I think what he was doing was he was
 9
     going to every single website he could go to --
10
              THE COURT: Okay. Let's say -- let's say it's not
     him. Let's say it's Ms. Franatovich. Okay.
11
12
              MR. MOSELEY: What I'm saying is --
13
              THE COURT: How is she supposed to know that
14
     disasterclaims.com is going to wind up with you sending her a
15
     text message every day?
              MR. MOSELEY: That's what I'm saying. Through our
16
    audit trail, if he was to send a -- or sign up with a white
17
18
     label page, a law firm marketing page that doesn't have --
              THE COURT: No. No. No. Stop. Stop. I'm
19
20
     talking about the direct solicitation of a person who you say
21
     has reached out to you, but may not know that they've reached
22
     out to you because your name has not been presented to them.
23
              MR. MOSELEY: I know. And if you give me a little
     leeway, I'll explain.
24
              THE COURT: How do they know they are contacting --
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1
     they are interacting with your law firm?
 2
               MR. MOSELEY: I'm not saying we've done that. What
 3
     I'm saying is that I think Monson went to so many websites,
     he's just assuming that an ad --
 4
 5
               THE COURT: I don't care about Mr. Monson. Listen to
 6
     my question. I'm talking about someone else, a generic person,
 7
     who's looking for help with a hurricane claim and goes to
 8
     wherever, disasterclaims.com, and clicks through a number of
     times, boom, boom, Ida, here's my insurance company, boom,
 9
10
     boom, do you have a claim? Someone will be in touch with you.
11
               MR. MOSELEY: Yes.
12
               THE COURT: When are they ever told that that someone
13
     is McClenny Moseley & Associates?
14
               MR. MOSELEY: I'm saying we haven't done that. And I
15
     can assure you that no one was authorized to do on our behalf.
     The reason I keep on bringing up --
16
17
               THE COURT: Do you all send text messages to people
18
     who have reached out through disasterclaims.com?
19
               MR. MOSELEY: Not to my knowledge, no.
20
               THE COURT: Okay. Give me another website that you
21
     use.
                             I don't know the names of the websites.
22
               MR. MOSELEY:
               THE COURT: All right. Velocity -- you're paying
23
     Velocity?
24
25
               MR. MOSELEY: Yes.
```

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1
               THE COURT: What? How much -- how much a year?
 2
               MR. MOSELEY: Website click-ons are not big. Radio
 3
     is not big. Television is not big. People are only --
 4
               THE COURT: Give me a website that's not
 5
     mcclennymoseley.com that they're operating where they are
 6
     advertising and directing people to you through that website.
 7
     Name one.
 8
               MR. MOSELEY: I do not know a single website.
 9
               THE COURT: What's the website that you mentioned in
10
     your brief, Mr. Monson?
               MR. MONSON: Well, the disasterclaims.com. I can
11
12
     tell you another one that just hit me,
13
     hurricanedamagelawsuit.com.
14
               THE COURT: Okay. Are you -- is your firm associated
15
     with one of those websites or not?
               MR. MOSELEY: No.
16
17
               THE COURT: Then how do you wind up sending people
     text messages through that website?
18
               MR. MOSELEY: I don't know if that's true. I can't
19
20
     verify that.
               THE COURT: Well, you don't know that it's not true;
21
22
     right?
                    What triggers you to send a text message to
23
     these people? What do you receive that says they've reached
24
25
     out to me?
```

```
1
               MR. MOSELEY: They would have to fill out a
 2
     questionnaire on Facebook --
 3
               THE COURT: Where?
 4
               MR. MOSELEY: Facebook is the main source of our
 5
     leads.
 6
               THE COURT: Where else?
 7
               MR. MOSELEY: Social is the only thing working right
 8
     now.
              THE COURT: The main source of your leads. And what
 9
     Facebook page would they go to?
10
11
               MR. MOSELEY: I think it's an ad. Like it's not a
12
     page.
13
               THE COURT: It's an ad?
14
               MR. MOSELEY: Yeah.
              THE COURT: Does it say McClenny
15
     Moseley & Associates?
16
              MR. MOSELEY: Yes, it's supposed to.
17
18
               THE COURT: Every one of them?
19
               MR. MOSELEY: To my knowledge, yes.
              THE COURT: So you're saying that all of your leads
20
21
     are generated by McClenny Moseley directly, or are they
     generated by Velocity? Are some of them generated by Velocity?
22
              MR. HUYE: Velocity is an advertiser that we pay as a
23
     consultant to help us make --
24
25
              THE COURT: Do they send you leads?
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MR. HUYE: They don't send us leads. No, Judge.
 1
 2
               THE COURT: Velocity doesn't send you leads?
               MR. HUYE: No. Judge.
 3
               THE COURT: Okay. Okay. The last thing I want to
 4
     ask you all about is -- and you all aren't prepared for this,
 5
     but this is going to be part of what I ask you all.
 6
 7
               MR. HUYE: Yes, Judge.
               THE COURT: I know, Mr. Huye, you have gone 15 rounds
 8
     with Judge Cain about mass mediations.
 9
10
               MR. HUYE: Yes, Judge.
               THE COURT: I got an e-mail last week that was
11
     forwarded to me from our case administrator where you had
12
13
     reached out to --
14
               MR. HUYE: Mr. Bonin, I believe, Judge.
               THE COURT: I'm sorry?
15
               MR. HUYE: Mr. Bonin, I believe.
16
17
               THE COURT: Yeah. Asking him if he would be,
     "Agreeable to schedule multiple claims on the date we select.
18
19
     I recommend we schedule ten."
20
               MR. HUYE: Yes, Judge.
               THE COURT: Okay. I'm just going to tell you what I
21
     have told -- what Judge Cain has told you, that's not happening
22
     with these claims.
23
24
               MR. HUYE: Judge, if I may --
               THE COURT: This is -- this is the list of claims
25
```

```
1
               THE COURT: All right. Anything else?
 2
               MR. RANIER: No, Your Honor.
               THE COURT: Anything else?
 3
               MR. HUYE:
 4
                          No, Judge.
 5
               THE COURT: All right. Thank you all.
 6
               (WHEREUPON, the proceedings were concluded.)
                                 *****
 7
 8
                               CERTIFICATE
 9
               I, Jodi Simcox, RMR, FCRR, Official Court Reporter
10
     for the United States District Court, Eastern District of
11
     Louisiana, do hereby certify that the foregoing is a true and
12
     correct transcript, to the best of my ability and
     understanding, from the record of the proceedings in the
13
     above-entitled and numbered matter.
14
15
16
17
                                  s/Jodi Simcox, RMR, FCRR
                                    Jodi Simcox, RMR, FCRR
18
                                   Official Court Reporter
19
20
21
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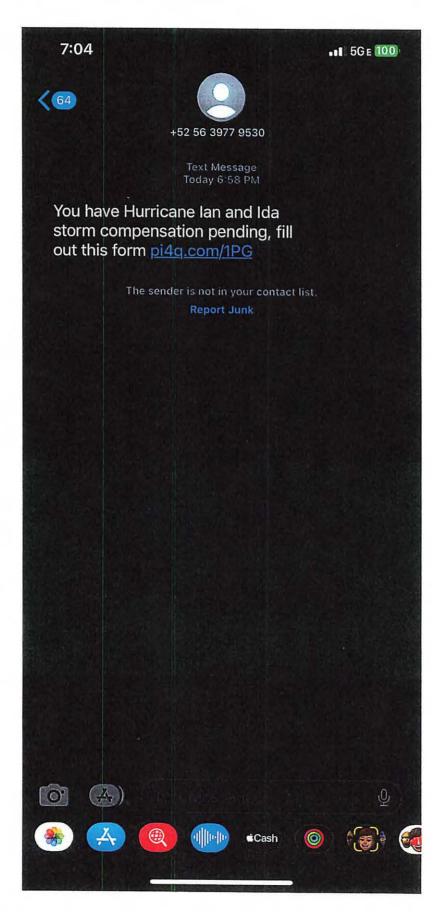


EXHIBIT 2



Search Google Voice













Try one-click dialing Register Google Voice so it can make calls in your browser when you click a phone number link

X

Register now Learn more





(346) 245-6143

∠ Suspected spam • Thu...



00



(832) 899-8059

✓ May 31, 2017





(832) 409-2938



EXHIBIT 3



(281) 601-9294

✓ Mar 28, 2017



(256) 542-0701

✓ Mar 10, 2017



(985) 778-0680

✓ Jan 23, 2017



(281) 205-8935

Oct 18, 2016



(213) 210-2506

Oct 12, 2016



(213) 210-2506

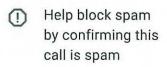
Oct 12, 2016



Suspected Spam



Thu, Jan 26, 2023, 8:47 AM



Not spam

Confirm spam

Call as

(985) 612-7557





ABC

3

DEF

GHI

5

6

MNO

JKL

9

PQRS

TUV

WXYZ



#



Hide keypad

Case 2:22-cv-02552-LMA-MBN HuDogurgent 158a4bn - Failed Hold 12/22/223 Page 1 of 1

From: Hurricane-Ida-Velawcity-MMA@slplegal.com

To: mdmonson@charter.net

Cc: Bcc:

iority: Normal

Date: Thursday January 26 2023 7:55:26AM Hurricane / Storm Litigation - Agreement Attached

Thank you for your interest in the Hurricane / Storm Litigation. This email has been sent by the Intake Team Member you are speaking with. Please take a moment to review your agreement while you are on the call with us so we can answer any questions and get started on your case.

Please click on the link below to sign your agreement. Once it is completed you will receive a welcome email with more information. Questions? (409) 683-9069 or Hurricane-Ida-Velawcity-MMA@slplegal.com.

https://useclientconnect.com/GoSignCover.aspx?uid=4567847&e=1&T=1&eid=323435353039323630313233

Sincerely, Intake Department Strategic Litigation Partners, LP 21324 Provincial Blvd. Katy, Texas 77450

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EXHIBIT 4



.ntake Department with Strategic Litigation Partners has sent you a document for e- signature.

Your document is ready to sign!

FOLLOW 3 SIMPLE STEPS

STEP 1:

Agree to sign with e-signature

STEP 2:

Adopt Your Signature style

STEP 3:

Tap to sign Your Document!

Click Here To Begin (godrawsignature.aspx?uid=4567847&e=1&T=1&eid=323435353039323630313233)

Question? Call or text Intake Department

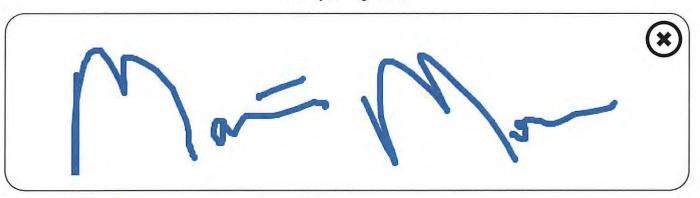
Tel. (800) 848-7897 (tel:(800)%20848-7897)

Email: intake@slplegal.com (emailto:intake@slplegal.com)

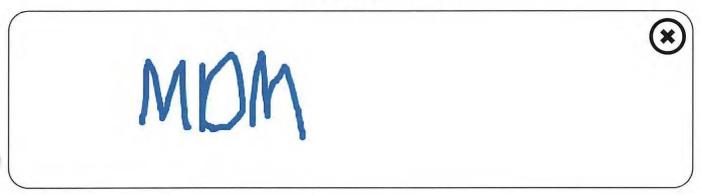
Text: (281) 767-2377 (sms:(281)%20767-2377)



Draw your signature:



Draw your initial:



Continue

EXHIBIT 6

UNITED STATES DISTRICT COURT WESTERN DISTRICT OF LOUISIANA SHREVEPORT DIVISION

BOBBY DYER, : Docket No. 22-04961

:

Plaintiff,

vs. : December 28, 2022

ALLIED TRUST INSURANCE COMPANY,

Defendant. : Lafayette, Louisiana

REPORTER'S OFFICIAL TRANSCRIPT OF THE HEARING BEFORE THE HONORABLE DAVID C. JOSEPH UNITED STATES DISTRICT JUDGE

APPEARANCES:

FOR THE PLAINTIFF: R. WILLIAM HUYE, III

McClenny Moseley & Associates 1820 St. Charles Ave., Ste. 110

New Orleans, LA 70130

FOR THE DEFENDANT: MATTHEW D. MONSON

Monson Law Firm

5 Sanctuary Blvd., Ste. 101

Mandeville, LA 70471

ALSO PRESENT: BOBBY DYER (Via Telehpone)

REPORTED BY: LARAE E. BOURQUE, RMR, CRR

Federal Official Court Reporter 800 Lafayette Street, Ste. 3103

Lafayette, LA 70501

1 PROCEEDINGS 2 (Call to order of the court.) 3 THE COURT: All right. We are on the record now in 22-cv-4961. 4 5 Counsel, please make your appearances. MR. HUYE: Good morning, Your Honor. William Huye on 6 7 behalf of Mr. Dyer. THE COURT: Good morning. Huye or Huye? 8 9 MR. HUYE: Huye just like Huey P. Long, just spelled a little different. 10 11 THE COURT: Huye. Okay. 12 MR. MONSON: Good morning. Matthew Monson for Allied 13 Trust Insurance Company. I'd also like to mention that I have my daughter here with me, Jessica Monson. It's her first time in 14 15 court. So thank you for having her. THE COURT: Okay. Well, good morning to everybody. 16 17 We have a hearing set this morning. Let's see. We had it scheduled last week. Here's a little procedural history. 18 19 There was a motion to lift stay, Document Number 8 in the record, filed by Allied Trust Insurance Company, the sole 20 21 defendant in this matter. I set that motion for hearing on December 21st at 10:00 o'clock a.m. The plaintiff's counsel 22 failed to appear for that hearing. Therefore, I reset the 23 hearing for this morning at 10:00 o'clock on December 28th. 24

Also set this morning is a motion to show cause why

25

1 MR. MONSON: Yes, sir. 2 THE COURT: All right. Go ahead. 3 So you're saying you don't know if there's further verbal communications. You didn't ask that question. 4 5 Now, let me ask you this. Would your client have told 6 you had there been further communications about this particular 7 claim? 8 MR. MONSON: Yes, Your Honor, they would. 9 THE COURT: They would have told you? They would have 10 a recording somewhere of that or some kind of notes in a log 11 about discussions between the claims adjuster and that firm? 12 MR. MONSON: Yes, Your Honor. 13 THE COURT: McClenny Moseley? We would have that and we would have 14 MR. MONSON: 15 presented that to Your Honor. To my understanding, the only 16 conversation or the only communications were what has been 17 submitted to Your Honor already. THE COURT: All right. And you're pretty confident in 18 19 that? 20 MR. MONSON: Yes, Your Honor. 21 What were you saying about this campaign THE COURT: 22 and stuff like that? 23 MR. MONSON: Well, this is an intake survey. 24 THE COURT: Yeah. This isn't a contemporaneous note taken by 25 MR. MONSON:

a paralegal or anything like that. When you see "Velawcity ID," 1 2 I think there's a lot of questions that need to be asked because 3 this is the marketing company for which McClenny Moseley has been 4 paying. Velawcity is the reason why McClenny Moseley has 15,000 5 claims when nobody else has 1,000. 6 MR. HUYE: I object, Your Honor. 7 MR. MONSON: So, Your Honor, with that --8 THE COURT: Wait. We have an objection I have to rule 9 on. What's your objection? 10 11 MR. HUYE: Yes, Your Honor. 12 I think this is irrelevant, baseless, and factually 13 incorrect, and I'm worried that it's misleading the Court because it's based on incorrect information. 14 15 THE COURT: Okay. What's your point, Mr. Monson? MR. MONSON: My point is that --16 17 THE COURT: They didn't do much due diligence. They relied on basically what this Velawcity firm told them and that's 18 19 how they filed suit? 20 MR. MONSON: An outside company. 21 What the concern is -- and here's what the concern is, 22 The concern is that this contract was obtained by Velawcity, right, and that this law firm paid Velawcity for the 23 24 contract. THE COURT: Yeah, which is like a runner essentially. 25

1 There's an ethical problem there. 2 MR. MONSON: Correct, which is illegal up and down the 3 block, and that's what the concern is. 4 THE COURT: Yeah. Every state, every state. You can't 5 do that. 6 MR. MONSON: And I'll be more than happy to hear 7 counsel's representation of why Velawcity is on this intake form. THE COURT: Well, I didn't notice him to talk about 8 9 that today. I understand you filed -- Mr. Monson, you filed another motion in support of -- in support of your motion to lift 10 11 stay allegedly, but really discussing why you think there should 12 be sanctions from the Bar or at least from the judges in my court 13 against this law firm, and I am not -- I didn't notice -- I didn't notice plaintiff's counsel about that today. We're not 14 15 getting into that today. 16 MR. MONSON: I understand. 17 THE COURT: Furthermore, Judge Cain really is managing this hurricane standing order with regard to the hurricane claims 18 19 and therefore he has the vast majority of these cases under his 20 jurisdiction. To the extent you want to delve into that, I would 21 file a motion asking for exactly what you want with him. He's 22 the one that needs to decide that. Okay? 23 MR. MONSON: Yes, Your Honor.

25 THE COURT: I'm only deciding this particular case, and

Thank you.

24

Certificate I hereby certify this 4th day of January, 2023, that the foregoing is, to the best of my ability and understanding, a true and correct transcript from the record of proceedings in the above-entitled matter. /s/ LaRae E. Bourque Federal Official Court Reporter



LOUISIANA DEPARTMENT OF INSURANCE

JAMES J. DONELON
COMMISSIONER

CEASE AND DESIST ORDER, NOTICE OF WRONGFUL CONDUCT AND NOTICE OF INVESTIGATIVE PROCEEDINGS

February 17, 2023

TO: McClenny Moseley & Associates, PLLC

1820 St. Charles Avenue Ste. 110

New Orleans, LA 70130

William Huye, III, Esq.

McClenny Moseley & Associates, PLLC 1820 St. Charles Avenue Ste. 110

New Orleans, LA 70130

John Moseley, Esq.

McClenny Moseley & Associates, PLLC 1415 Louisiana Street, Ste. 2900

Houston, Texas 77002

James McClenny 380 Ridge Lake Scenic Dr

Montgomery, TX 77316

Article#7022 2410 00026981 3159

Article #7022 2410 0002 6981 3166

Article #7022 2410 0002 6981 3142

Article #7022 2410 0002 6981 3135

Via Email: messages@mma-pllc.com
 James@mma-pllc.com
 Zach@mma-pllc.com
 William@mma-pllc.com

WHEREAS, IT HAS COME TO MY ATTENTION, as Commissioner of Insurance (Commissioner) of the Louisiana Department of Insurance ("LDI" and/or "Department"), that McClenny Moseley & Associates, PLLC, William Huye III, John Moseley and James McClenny, as managing partners and/or members of McClenny Moseley & Associates, PLLC, have violated certain provisions of the Louisiana Insurance Code, Title 22, La. R.S. 22:1 et seq. Accordingly, pursuant to the power and authority vested in me as Commissioner, I issue this Cease and Desist Order, Notice of Wrongful Conduct and Notice of Investigative Proceedings based on the following, to wit:

FINDINGS OF FACT

1.

McClenny Moseley & Associates, PLLC, is a Texas domiciled professional limited liability company, and law firm which represents itself to specialize in insurance claims resulting from natural disasters. McClenny Moseley & Associates, PLLC is registered with the Louisiana Secretary of State with its principal business establishment in Louisiana located at 1820 St. Charles Avenue, Suite 110, New Orleans, LA 70130. Its registered agent is William Huye, by



McClenney, Moseley & Associates, PLLC William Huye, III, Esq.
John Moseley, Esq.
James McClenny
Cease and Desist Order
Notice of Wrongful Conduct &
Notice of Investigative Proceedings
February 17, 2023
Page 2 of 10

appointment dated June 2, 2022, and officers include managing members James McClenny and John Moseley. According to LDI records, McClenny Moseley & Associates, PLLC is not licensed to participate in the business of insurance in any way that a license issued by the LDI is required.

2.

Apex Roofing and Restoration L.L.C. (hereinafter referred to as "APEX") is an Alabama domiciled limited liability company, and Louisiana licensed contractor, representing and marketing itself as a roofing company providing storm restoration services. APEX is registered with the Louisiana Secretary of State with its principal business establishment in Louisiana located at 1 Galleria Blvd, Suite 1900, Metairie, LA 70001. According to LDI records, APEX is not licensed to participate in the business of insurance in any way that a license issued by the LDI is required.

3.

The LDI has evidence that McClenny Moseley & Associates, PLLC, and its principals, managers and/or partners William Huye III, John Moseley and James McClenny (collectively referred to herein as "MMA") participated in a fraudulent scheme involving fraudulent insurance acts.

4.

According to information and evidence now in the possession of the LDI, MMA, in connection with a contractual arrangement between MMA and APEX, fraudulently misrepresented to multiple Louisiana insurance companies that MMA had been retained by Louisiana insureds as their attorney and/or legal counsel related to the settlement of hurricane related insurance claims without the knowledge of the insureds MMA purported to represent.

5.

According to a transcript of the court proceeding held on February 1, 2023, by the United States District Court for the Eastern District of Louisiana, with The Honorable Michael B. North presiding, MMA admitted to having sent letters of representation to insurance companies on behalf of insureds, while MMA did not represent those insureds, but rather represented APEX. During the proceeding, when questioned by the Judge, MMA admitted to filing one lawsuit and settling eleven (11) claims on behalf of insureds without the insureds' knowledge and consent.

6.

Upon the conclusion of the February 1, 2023, Federal Court hearing detailed above, The Honorable Michael B. North ordered MMA, through its counsel of record, William Huye III, to produce comprehensive lists related to specific instances where MMA provided legal representation to Louisiana insureds and also specific instances where MMA mispresented to Louisiana insurers that they represented insureds when in fact they represented APEX and not the insured.

McClenney, Moseley & Associates, PLLC William Huye, III, Esq.
John Moseley, Esq.
James McClenny
Cease and Desist Order
Notice of Wrongful Conduct &
Notice of Investigative Proceedings
February 17, 2023
Page 3 of 10

7.

On February 13, 2023, via written responses to Orders issued by the Honorable Michael B. North, MMA admitted to 856 misrepresentations to Louisiana insurers that MMA was retained by the insureds/homeowners, when in fact MMA did not represent those insureds/homeowners relative to claims for payment and benefits under those insurance policies.

8.

In one of the 856 files, wherein MMA admitted to misrepresenting themselves to have been retained by insureds Michael and Holly Caffarel, in relation to a claim for benefits following Hurricane Laura, the LDI has learned via a complaint filed by counsel retained by the Caffarels that the Caffarels only learned of the fraudulent claim representation when Chase Bank, the mortgage holder and listed payee on the insurance proceeds settlement check, endorsed the check for damages sustained from Hurricane Laura and sent the check to the Caffarels.

9.

In a separate admission in response to the Order issued by Judge North following the February 1, 2023 hearing, MMA admitted to the Court that it had settled nine (9) claims while MMA did not represent the insureds connected to those claims.

10.

Transcripts obtained from the LDI of a court proceeding held on December 13, 2022, before the United States District Court for the Western District of Louisiana, with The Honorable James D. Cain, Jr. presiding, revealed that MMA received and deposited a check, dated August 24, 2022, from "Allstate" representing proceeds from an insurance settlement. The settlement check was made payable to MMA, Mel Addison and Adriana L. Addison (the insureds/homeowners) and Accord Services, Inc. Accord Services, Inc. is listed as the mortgage holder for the property for which the insurance benefits were claimed on and paid. According to the unrefuted testimony by Kermith Sonnier, the owner of Accord Services, Inc., MMA was never given permission to sign the name of Accord Services, Inc. to the settlement check at issue. Mr. Sonnier further testified that he had never spoken with MMA about the check. Representatives of MMA in the proceeding, and specifically William Huye III, did not refute that MMA deposited and retained settlement proceeds payable to Accord Services, Inc. in the hearing, nearly 6 months following the issuance date of the settlement check. A copy of the check at issue reveals an endorsement negotiation, on behalf of Accord Services, Inc., placed onto the back of the check by MMA.

McClenney, Moseley & Associates, PLLC William Huye, III, Esq.
John Moseley, Esq.
James McClenny
Cease and Desist Order
Notice of Wrongful Conduct &
Notice of Investigative Proceedings
February 17, 2023
Page 4 of 10

APPLICABLE LAW

11.

§2. Insurance regulated in the public interest

A. (1) Insurance is an industry affected with the public interest and it is the purpose of this Code to regulate that industry in all its phases....[I]t shall be the duty of the commissioner of insurance to administer the provisions of this Code.

§18. Suspension or revocation of insurer's licenses; fines; orders

A. The commissioner of insurance may, as a penalty, in accordance with R.S. 49:961, refuse to renew, or may suspend, or revoke the certificate of authority or license of an insurer, person, or entity violating any of the provisions of this Code, or in lieu of suspension or revocation of a certificate or license duly issued, the commissioner may levy a fine not to exceed one thousand dollars for each violation per insurer, person, or entity, up to one hundred thousand dollars aggregate for all violations in a calendar year per insurer, person, or entity, when such violations warrant the refusal, suspension, or revocation of such certificate or license, or the imposition of the fine. The commissioner is also authorized to order any insurer, person, or entity to cease and desist any such action that violates any provision of this code.

La. R.S. 22:1923 maintains in pertinent part:

§ 1923. Definitions

- (2) "Fraudulent insurance act" shall include but not be limited to acts or omissions committed by any person who, knowingly and with intent to defraud:
 - (a) Presents, causes to be presented, or prepares with knowledge or belief that it will be presented to or by an insurer, reinsurer, purported insurer or reinsurer, producer, or any agent thereof, any oral or written statement which he knows to contain materially false information as part of, or in support of, or denial of, or concerning any fact material to or conceals any information concerning any fact material to the following:
 - (iii) A claim for payment or benefit pursuant to any insurance policy.
 - (d) Diverts, attempts to divert, or conspires to divert funds of an insurer, reinsurer, or other entity regulated under the laws of this state, or other persons in connection with:
 - (ii) The conduct of business activities by an insurer, reinsurer, or other entity regulated by the insurance laws of this state.
 - (m) Receives money or any other thing of value from any person, firm, or entity as a means of compensation for the acts of solicitation or criminal conspiracy done for the purpose

McClenney, Moseley & Associates, PLLC William Huye, III, Esq.
John Moseley, Esq.
James McClenny
Cease and Desist Order
Notice of Wrongful Conduct &
Notice of Investigative Proceedings
February 17, 2023
Page 5 of 10

of executing a scheme or artifice to defraud a person.

La. R.S. 22:1924 maintains in pertinent part:

§ 1924 Prohibited activities and sanctions

- A. (1) (a) Any person who, with the intent to injure, defraud, or deceive any insurance company, or the Department of Insurance, or any insured or other party in interest, or any third-party claimant commits any of the acts specified in Paragraph (2) or (3) of this Subsection is guilty of a felony and shall be subjected to a term of imprisonment, with or without hard labor, not to exceed five years, or a fine not to exceed five thousand dollars, or both, on each count.
 - (b) In addition to the criminal penalties provided in Subparagraph (a) of this Paragraph, the defendant shall make payment of restitution to the victim or victim company of any insurance payments to the defendant that the court determines were not owed and the costs incurred by the victim or victim company associated with the evaluation and defense of the fraudulent claim, including but not limited to the investigative costs, attorney fees, and court costs. However, if the amount of the benefit that is the subject of the criminal act does not exceed one thousand dollars, the term of imprisonment shall not exceed six months, and any fine shall not exceed one thousand dollars on each count.
 - (2) The following acts shall be punishable as provided in Paragraph (1) of this Subsection:
 - (a) Committing any fraudulent insurance act as defined in R.S. 22:1923.
 - (c) Assisting, abetting, soliciting, or conspiring with another to prepare or make any written or oral statement that is intended to be presented to any insurance company, insured, the Department of Insurance, or other party in interest or third-party claimant in connection with, or in support of or denial, or any claim for payment of other benefit pursuant to an insurance policy, knowing that such statement contains any false, incomplete, or fraudulent information, concerning any fact or thing material to such claim or insurance policy.

La. R.S. 22:1963 maintains in pertinent part:

§1963. Unfair methods and unfair or deceptive acts and practices prohibited

No person shall engage in this state in any trade practice which is defined in this Part to be an unfair method of competition or an unfair or deceptive act or practice in the conduct of the business of insurance, including unauthorized insurance as provided in R.S. 22:1902 et seq. or the failure to maintain professional liability insurance, if such coverage is required pursuant to R.S. 22:1570.1.

McClenney, Moseley & Associates, PLLC William Huye, III, Esq. John Moseley, Esq. James McClenny Cease and Desist Order Notice of Wrongful Conduct & Notice of Investigative Proceedings February 17, 2023 Page 6 of 10

La. R.S. 22:1964 maintains in pertinent part:

§ 1964. Methods, acts, and practices which are defined as unfair or deceptive

The following are declared to be unfair methods of competition and unfair or deceptive acts or practices in the business of insurance:

- (12) Any violation of any prohibitory law of this state.
- (13) Fraudulent insurance act. A fraudulent insurance act is one committed by a person who knowingly and with intent to defraud presents, causes to be presented, or prepares with knowledge or belief that it will be presented to or by an insurer, purported insurer, producer, or any agent thereof, any written statement as part of, or in support of, or in opposition to an application for the issuance of, or the rating of an insurance policy for commercial insurance, or a claim for payment or other benefit pursuant to an insurance policy for commercial or personal insurance which he knows to contain materially false information concerning any fact material thereto; or conceal for the purpose of misleading information concerning any fact material thereto.

§1967. Power of commissioner of insurance

The commissioner of insurance shall have power to examine and investigate the affairs of every person engaged in the business of insurance, including violations of R.S. 22:1902 et seq., in order to determine whether such person has been or is engaged in any unfair method of competition or in any unfair or deceptive act or practice prohibited by this Part.

§1968. Notice of hearing

Whenever the commissioner shall have reason to believe that any person has been engaged or is engaging in this state in any unfair trade practice as defined in this Code, whether or not defined in this Part, the commissioner shall issue a notice of wrongful conduct to said person in accordance and compliance with R.S. 49:961 describing the unfair trade practice and citing the law which is deemed by the commissioner to be violated.

La. R.S. 22:1969 maintains in pertinent part:

§1969. Violations, penalties

A. If, after receiving the person's answer or response or if no answer or response is received within twenty days of receipt of mailing, faxing, or delivery of the notice, the commissioner shall determine that the person charged has engaged in an unfair method of competition or an unfair or deceptive act or practice, the commissioner shall reduce his findings to writing and shall issue and cause to be served upon the person charged with the violation a copy of such findings and an order requiring such person to cease and desist from

McClenney, Moseley & Associates, PLLC William Huye, III, Esq.
John Moseley, Esq.
James McClenny
Cease and Desist Order
Notice of Wrongful Conduct &
Notice of Investigative Proceedings
February 17, 2023
Page 7 of 10

engaging in such method of competition, act, or practice and order any one or more of the following:

- (1) Payment of a monetary penalty of not more than one thousand dollars for each and every act or violation, but not to exceed an aggregate penalty of one hundred thousand dollars unless the person knew or reasonably should have known he was in violation of this Part, in which case the penalty shall be not more than twenty-five thousand dollars for each and every act or violation, but not to exceed an aggregate penalty of five hundred thousand dollars in any six-month period
- (2) Suspension or revocation of the license of the person if he knew or reasonably should have known he was in violation of this Part.

CONCLUSIONS OF LAW

12.

The Commissioner, based on the facts presented, has found McClenny Moseley & Associates, PLLC, William Huye III, John Moseley and James McClenny in violation of multiple provisions set out in Title 22, specifically La. R.S. 22:1924(A)(1)(a), and (2)(a) and (c) as defined by La. R.S. 22:1923. Your actions stated above are declared as unfair trade practices under Louisiana Insurance Code, specifically La. R.S. 22:1964 (12) and (13).

13.

COMMISSIONER'S ACTION

As a result of the investigation and documentation in possession of the LDI, and in accordance with La. R.S. 22:18, the LDI has determined that emergency action is required to protect the public health, safety, and welfare, and the Louisiana Commissioner of Insurance hereby orders McClenney, Moseley & Associates, PLLC, including its members, agents, employees, assignees and representatives, and William Huye, III, John Moseley and James McClenny to CEASE AND DESIST from the activity and the violations of law stated above.

14.

NOTICE OF INVESTIGATIVE PROCEEDINGS:

Pursuant to La. R.S. 22:1967, La. R.S. 22:1921, and La. R.S. 22:2198 investigative proceedings have been instituted against you relating to the regulation and prevention of administrative or civil violations of the insurance laws of this State.

McClenney, Moseley & Associates, PLLC William Huye, III, Esq.
John Moseley, Esq.
James McClenny
Cease and Desist Order
Notice of Wrongful Conduct &
Notice of Investigative Proceedings
February 17, 2023
Page 8 of 10

15.

NOTICE OF WRONGFUL CONDUCT

Your actions, described above, are declared as unfair trade practices under La. R.S. 22:1964. The Commissioner of Insurance proposes to take further regulatory action against you, McClenney, Moseley & Associates PLLC, William Huye, III, John Moseley and James McClenny, in accordance with La. R.S. 22:1969.

16.

YOUR ACTION

Prior to the Commissioner instituting the further proposed action under La. R.S. 22:1969, La. R.S. 49:977.3 (formerly La. R.S. 49:961) requires that you be given the opportunity to show cause, in the manner specified in these notices, as to why regulatory action should not be taken. To prevent the Commissioner from instituting the proposed action(s) you must explain how the activities alleged above were lawful and in compliance with the Insurance Code and show cause as to why the Commissioner should not take the action outlined above. You are ordered to submit your written explanation and any evidence showing your compliance with the Insurance Code no later than twenty (20) days from the date of this letter. Following our receipt and review of your submission you will be notified of our position with regard to the proposed action. Your failure to submit an explanation as ordered will result in the immediate commencement of administrative action against your license and/or certificate of authority.

17.

Be advised that this constitutes an administrative action and that it will be reported to the National Insurance Producer Registry (NIPR). Be further advised that all actions taken on licenses, in accordance with La. R.S. 49:977.3 (formerly La. R.S. 49:961) and Regulation 120, shall take effect ten (10) calendar days from the date of issuance of the notice of regulatory action, unless otherwise provided in Title 22, and that cease and desist orders and summary suspension actions take effect immediately upon issuance. Please also take note that you may need to report this administrative action to other states in which you hold an active license. Contact that state's insurance department if you are unsure of the requirements.

Pursuant to La. R.S. 22:2191(A)(2), any person aggrieved by an act of the Commissioner may request a hearing. You must make a written demand for an appeal within thirty (30) days from the date of this notice. Failure to file a written demand for an appeal within thirty (30) days from this notice will preclude your right to an administrative hearing.

Pursuant to La. R.S. 22:2191(B), your written demand for an appeal (1) shall reference the particular sections of the statutes and rules involved; (2) shall provide a short and plain statement of the matters asserted for review; and (3) shall attach a copy of the order or decision that you

Case 2:22-cv-02552-LMA-MBN Document 58-8 Filed 02/22/23 Page 9 of 10

McClenney, Moseley & Associates, PLLC William Huye, III, Esq.
John Moseley, Esq.
James McClenny
Cease and Desist Order
Notice of Wrongful Conduct &
Notice of Investigative Proceedings
February 17, 2023
Page 9 of 10

are appealing. Appealing this notice does not stay the action of the Commissioner of Insurance. Pursuant to La. R.S. 22:2204, you must request and be granted a stay of this action by the Division of Administrative Law. Your request for a stay may be included in your appeal. Your written demand for an appeal shall be filed with the Louisiana Department of Insurance at the addresses below:

Louisiana Department of Insurance Attn: J. David Caldwell, Executive Counsel P.O. Box 94214 Baton Rouge, LA 70804-9214

Telephone: (225) 342-4673

Fax: (225) 342-1632

File in Person at: 1702 N. Third Street Baton Rouge, LA 70802

Signed in Baton Rouge, Louisiana this 17th day of February 2023.

JAMES J. DONELON

COMMISSIONER OF INSURANCE

STATE OF LOUISIANA

BY:

Nathan Strebeck
Deputy Commissioner
Office of Insurance Fraud

Louisiana Department of Insurance

Telephone: (225) 219 5819

Case 2:22-cv-02552-LMA-MBN Document 58-8 Filed 02/22/23 Page 10 of 10

McClenney, Moseley & Associates, PLLC William Huye, III, Esq. John Moseley, Esq. James McClenny Cease and Desist Order Notice of Wrongful Conduct & Notice of Investigative Proceedings February 17, 2023 Page 10 of 10

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon McClenny, Moseley & Associates, PLLC, William Huye, III, John Moseley, and James McClenny by mailing a copy thereof properly addressed with postage prepaid, this 17th of February 2023.

Printed Name

Signature

Image Report



ABA Number 084201278
Account Number 1121379919
Serial Number 0000133085
Amount \$19,375.84
Paid Date 08/16/2022

Front

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520 TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupela MS 38802-0789

R SECURITY PURFOSES, THE FACE OF THIS DOCUMENT CONTAINS A COLORED BACKGROUNG AND MICROPOINTING IN THE SCREEN

NO. 0000133085

DATE 08/03/2022 AMOUNT \$*****19,375.84

PAY: Nineteen thousand three hundred seventy-five dollars and 84/100

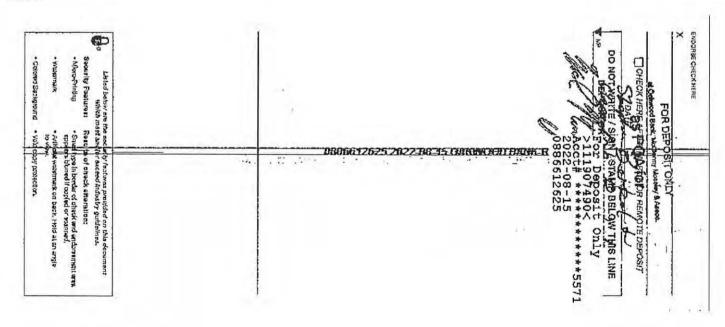
TO THE ORDER OF 23944 STEPHEN BERTEL and CHANDRE R BERTEL and McClenny Moseley

R OF & Associates, PLLC 516 Heights Blvd

2207908-WH

HOUSTON, TX 77007

"ODOOL33085" #084201278# 1121379919#



CLAIM # 2214Case 2:22-cv-02552-LMA-MBN d Document-58-9 e Filed 02/22/23 e Page 2 of 1/18 01/12/2023. Insured's contractor advised Apex Roofing had the insured sign a retainer with MMA, after which MMA and Apex became unresponsive.

Image Report

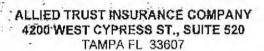
FOR SECURITY PURPORES, THE FADE OF THE DOCUMENT CONTAINS A COLDREC EACKGROUND AND MICROPRINTING IN THE SORDER



ABA Number Account Number 1121379919 Serial Number Amount Paid Date

084201278 0000138628 \$12,641.89 10/13/2022

Front



BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789 NO. 0000138628 68-105/1011

DATE 10/07/2022

AMOUNT \$****12,641.89

PAY: Twelve thousand six hundred forty-one dollars and 89/100

TO THE " ORDER OF ROBERT VOLANTE JR and PATRICE VOLANTE and McClenny Moseley-

& Assoc

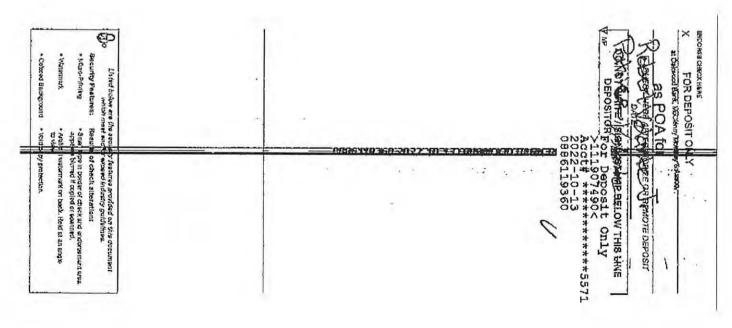
1415 Louisiana St. #2900 Houston, TX 77002

N/A 12214943-61

SECURITY FEATURES INCLUDED. DETAILS ON BACK

AUTHORIZED SIGNATURE

#P1PPPSE1511 1895105400 COB42012781 1121379919#



CLAIM # 2214241 - Not on Exhibit List; withdrawal of representation received from MMA 01/12/2023. Insured's contractor advised Apex Roofing had the insured sign a retainer with MMA, after which MMA and Apex became unresponsive. Image Report

FOR SECURITY PURPOSES, THE PAGE OF THIS DOCUMENT CONTAINS 4 GC. CHEC BACK SEGUND AND MICROPE AT NO. IN THE SCHOOL



ABA Number 084201278
Account Number 1121379919
Serial Number 0000138629
Amount \$1,040.16
Paid Date 10/14/2022

Front

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520 TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789 NO. 0000138629

DATE 10/07/2022 AMOUNT 5****1.040.16

PAY: One thousand forty dollars and 16/100

TO THE ORDER OF

ROBERT VOLANTE JR and PATRICE VOLANTE and McClenny Moseley

& Assoc

1415 Louisiana St., #2900

Houston, TX 77002

N/A / 22/4943-10H

B. SECURITY FEATURES INCLUDED DETAILS ON BACK

AUTHORIZED SIGNATURE

#00000138629# #084201278# 1121379919#

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was contacted to confirm MMA representation. No withdrawal or clarification of representation received, and appraisal complete.

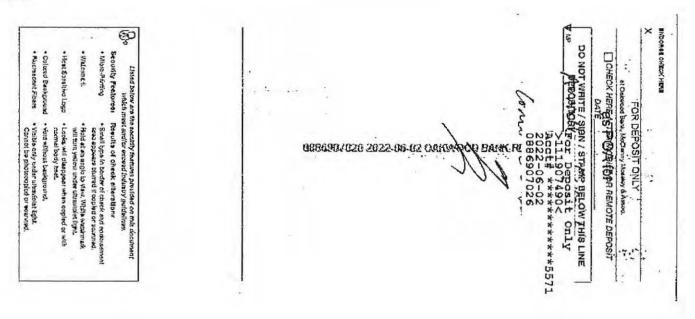
Image Report



ABA Number 084201278
Account Number 1121379919
Serial Number 0000127328
Amount \$420.00
Paid Date 06/02/2022

Front





Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 5 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520

TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789 NO. 0000142623 88-105/1011

CLAIM # 21114691 - Check remains outstanding.

DATE

AMOUNT

12/09/2022

\$****7,766,51

PAY: Seven thousand seven hundred sixty-six dollars and 51/100

TO THE ORDER OF Aurelie Currenti & Connor Cavalier and McClenny Moseley & Assoc and

PHH MORTGAGE SERVICES 1415 Louisiana St., #2900

Houston, TX 77002

AUTHORIZED SIGNATURE

"OOOO142623" 1:0842012781: 1121379919191

NO. 0000142623

Policy ID: 760135

Claimant Number: 1

Claim Number: 21114691

Loss Date: 08/29/2021

Cause of Loss: Hurricane

Payee: Aurelie Currenti & Connor Cavalier and McClenny Moseley & Assoc and PHH MORTGAGE SERVICES

Check Date: 12/09/2022

Check Amount: \$7,766.51

Transaction Remarks: Appraisal Award payment ACV due

NO. 0000142623

Policy ID: 760135

Claimant Number: 1

Claim Number: 21114691

Loss Date: 08/29/2021

Cause of Loss: Hurricane

Payee: Aurelie Currenti & Connor Cavalier and McClenny Moseley & Assoc and PHH MORTGAGE SERVICES

Check Date: 12/09/2022

Check Amount: \$7,766.51

Transaction Remarks: Appraisal Award payment ACV due

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 6 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520

TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789

NO. 0000142624 88-105/1011

CLAIM # 21114691 - Check remains outstanding.

DATE

AMOUNT

12/09/2022

\$****4,096,35

PAY: Four thousand ninety-six dollars and 35/100

TO THE ORDER OF Aurelie Currenti & Connor Cavalier and PHH MORTGAGE SERVICES

and McClenny Moseley & Assoc 1415 Louisiana St., #2900

Houston, TX 77002

AUTHORIZED SIGNATURE

"OOOO142624" 1:0842012781:

NO. 0000142624

Policy ID: 760135

Claimant Number: 1

Claim Number: 21114691

Loss Date: 08/29/2021

Cause of Loss: Hurricane

Payee: Aurelie Currenti & Connor Cavalier and PHH MORTGAGE SERVICES and McClenny Moseley & Assoc

Check Date: 12/09/2022

Check Amount: \$4,096.35

Transaction Remarks: Appraisal Award payment ACV

NO. 0000142624

Policy ID: 760135

Claimant Number: 1

Claim Number: 21114691

Loss Date: 08/29/2021

Cause of Loss: Hurricane

Payee: Aurelie Currenti & Connor Cavalier and PHH MORTGAGE SERVICES and McClenny Moseley & Assoc

Check Date: 12/09/2022

Check Amount: \$4,096.35

Transaction Remarks: Appraisal Award payment ACV

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 7 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520

TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789 NO. 0000125126

88-105/1011

DATE

AMOUNT

05/04/2022

\$****12,011,76

PAY: Twelve thousand eleven dollars and 76/100

TO THE ORDER OF

RYAN MCCALL and NATIONSTAR MORTGAGE LLC ISAOA ATIMA and

McClenny Moseley & Associates PLLC 1415 Louisiana Street Suite 2900

Houston, TX 77002

AUTHORIZED SIGNATURE

"OOOO125126" (:111901056: 1121379919"

CLAIM # 2211607 - No. 388 of Exhibit C / No. 523 of Exhibit D - Check remains outstanding.

NO. 0000125126

Policy ID: 793137

Claimant Number: 1

Claim Number: 2211607

Loss Date: 12/06/2021

Cause of Loss: Hail

Payee: RYAN MCCALL and NATIONSTAR MORTGAGE LLC ISAOA ATIMA and McClenny Moseley & Associates PLLC

Check Date: 05/04/2022

Check Amount: \$12,011.76

Transaction Remarks: COV A dwelling

NO. 0000125126

Policy ID: 793137

Claimant Number: 1

Claim Number: 2211607

Loss Date: 12/06/2021

Cause of Loss: Hail

0000 01 E000, 1 Idii

Payee: RYAN MCCALL and NATIONSTAR MORTGAGE LLC ISAOA ATIMA and McClenny Moseley & Associates PLLC

Check Date: 05/04/2022

.. ...

Check Amount: \$12,011.76

Transaction Remarks: COV A dwelling

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 8 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520

BANCORPSOUTH TAMPA FL 33607 201 S Spring Street Tupelo MS 38802-0789 NO. 0000136942

88-105/1011

DATE

AMOUNT

09/16/2022

\$****6.357.80

PAY: Six thousand three hundred fifty-seven dollars and 80/100

TO THE ORDER OF RYAN MCCALL and NATIONSTAR MORTGAGE LLC ISAOA ATIMA and

McClenny Moseley & Associates, PLLC

1415 Louisiana Street Suite 2900

Houston, TX 77002

AUTHORIZED SIGNATURE

"OOOO 136942" "OB4201278" 11213799191

CLAIM # 2211607 - No. 388 of Exhibit G / No. 523 of Exhibit D - Check remains outstanding.

NO. 0000136942

Policy ID: 793137

Claimant Number: 1

Claim Number: 2211607

Loss Date: 12/06/2021

Cause of Loss: Hail

Payee: RYAN MCCALL and NATIONSTAR MORTGAGE LLC ISAOA ATIMA and McClenny Moseley & Associates, PLLC

Check Date: 09/16/2022

Check Amount: \$6,357.80

Transaction Remarks: Appraisal Award

NO. 0000136942

Policy ID: 793137

Claimant Number: 1

Claim Number: 2211607

Loss Date: 12/06/2021

Cause of Loss: Hail

Payee: RYAN MCCALL and NATIONSTAR MORTGAGE LLC ISAOA ATIMA and McClenny Moseley & Associates, PLLC

Check Date: 09/16/2022

Check Amount: \$6,357.80

Transaction Remarks: Appraisal Award

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 9 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520

TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789 NO. 0000146568

88-105/1011

DATE

02/10/2023

AMOUNT \$****4.487.10

PAY: Four thousand four hundred eighty-seven dollars and 10/100

TO THE ORDER OF ZACHARY SAUCIER and McClenny Moseley & Assoc

1415 Louisiana St., #2900

Houston, TX 77002

AUTHORIZED SIGNATURE

"OOOO146568" CO84201278: 1151379919191

CLAIM # 2212046 - No. 519 of Exhibit C / No. 702 of Exhibit D - Check remains outstanding.

NO. 0000146568

Policy ID: 848524

Claimant Number: 1

Claim Number: 2212046

Loss Date: 03/30/2022

Cause of Loss: Hail

Payee: ZACHARY SAUCIER and McClenny Moseley & Assoc

Check Date: 02/10/2023

Check Amount: \$4,487.10

Transaction Remarks: Coverage A Payment per Appraisal Award

NO. 0000146568

Policy ID: 848524

Claimant Number: 1

Claim Number: 2212046

Loss Date: 03/30/2022

Cause of Loss: Hail

Payee: ZACHARY SAUCIER and McClenny Moseley & Assoc

Check Date: 02/10/2023

Check Amount: \$4,487,10

Transaction Remarks: Coverage A Payment per Appraisal Award

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 10 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520 TAMPA FL 33607

BANCORPSOLITH 201 S Spring Street Tupelo MS 38802-0789

NO. 0000132244 88-105/1011

DATE

07/25/2022

AMOUNT \$****20.000.00

PAY: Twenty thousand dollars and 00/100

TO THE

Quicken Loans and McClenny Moseley & Associates and RHONDA

LEBLANC ORDER OF

1415 Louisiana St., #2900

Houston, TX 77002

AUTHORIZED SIGNATURE

"OOOO132244" 1:0842012781: 1121379919"

CLAIM # 2210120 - Insured confirmed through Destination Claims (PA she hired) that she was not represented by MMA, but Apex Roofing was. Abby Anderson of Apex Roofing was noted as the point of contact. Allied Trust, the Insured, and the PA attempted to gather a withdrawal of representation or communication from Apex Roofing to no avail. Therefore, this check was issued bearing MMA. 3 mos later, a withdrawal of representation was received 10/26/2022. NO. 0000132244

Policy ID: 889510

Claimant Number: 1

Claim Number: 2210120

Loss Date: 01/10/2022

Cause of Loss: Hail

Payee: Quicken Loans and McClenny Moseley & Associates and RHONDA LEBLANC

Check Date: 07/25/2022

Check Amount: \$20,000.00

Transaction Remarks: COV A - Settlement with Release

NO. 0000132244

Policy ID: 889510

Claimant Number: 1

Claim Number: 2210120

Loss Date: 01/10/2022

Cause of Loss: Hail

Payee: Quicken Loans and McClenny Moseley & Associates and RHONDA LEBLANC

Check Date: 07/25/2022

Check Amount: \$20,000.00

Transaction Remarks: COV A - Settlement with Release

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 11 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520

TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789 NO. 0000146720

88-105/1011

DATE

AMOUNT

02/14/2023

\$****20.886.79

PAY: Twenty thousand eight hundred eighty-six dollars and 79/100

TO THE ORDER OF

KENNETH PRUITT, MCCLENNY MOSELEY & ASSOC & ADVANCE

MORTGAGE & INVESTMENT CO

1415 LOUISIANA STREET, #SUITE 2900

HOUSTON, TX 77002

AUTHORIZED SIGNATURE

"OOOO146720" !:O84201278: 1121379919"

CLAIM # 21115168 - Insured advised via email 07/26/2022 she was dealing with Taylor at Apex Roofing; # 844-921-2009 ext. 401 No withdrawal or clarification of representation has been received from MMA. Appraisal has been completed.

NO. 0000146720

Policy ID: 776574

Claimant Number: 1

Claim Number: 21115168

Loss Date: 08/29/2021

Cause of Loss: Hurricane

Payee: KENNETH PRUITT, MCCLENNY MOSELEY & ASSOC & ADVANCE MORTGAGE & INVESTMENT CO

Check Date: 02/14/2023

Check Amount: \$20,886,79

Transaction Remarks: Appraisal Award Coverage A Payment

NO. 0000146720

Policy ID: 776574

Claimant Number: 1

Claim Number: 21115168

Loss Date: 08/29/2021

Cause of Loss: Hurricane

Payee: KENNETH PRUITT, MCCLENNY MOSELEY & ASSOC & ADVANCE MORTGAGE & INVESTMENT CO

Check Date: 02/14/2023

Check Amount: \$20,886.79

Transaction Remarks: Appraisal Award Coverage A Payment

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 12 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520 TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789 NO. 0000146721

DATE

AMOUNT

02/14/2023

\$****4,520.00

PAY: Four thousand five hundred twenty dollars and 00/100

TO THE ORDER OF

KENNETH PRUITT, MCCLENNY MOSELEY & ASSOC & ADVANCE

MORTGAGE & INVESTMENT CO

1415 LOUISIANA STREET, #SUITE 2900

HOUSTON, TX 77002

AUTHORIZED SIGNATURE

"OOOO146721" "OB420127B" 1121379919"

CLAIM # 21115168 - Insured advised via email 07/26/2022 she was dealing with Taylor at Apex Roofing; # 844-921-2009 ext. 401. No withdrawal or clarification of representation has been received from MMA. Appraisal has been completed.

NO. 0000146721

Policy ID: 776574

Claimant Number: 1

Claim Number: 21115168

Loss Date: 08/29/2021

Cause of Loss: Hurricane

Payee: KENNETH PRUITT, MCCLENNY MOSELEY & ASSOC & ADVANCE MORTGAGE & INVESTMENT CO

Check Date: 02/14/2023

Check Amount: \$4,520.00

Transaction Remarks: Appraisal Award Coverage B Payment

NO. 0000146721

Policy ID: 776574

Claimant Number: 1

Claim Number: 21115168

Loss Date: 08/29/2021

Cause of Loss: Hurricane

Payee: KENNETH PRUITT, MCCLENNY MOSELEY & ASSOC & ADVANCE MORTGAGE & INVESTMENT CO

Check Date: 02/14/2023

Check Amount: \$4,520.00

Transaction Remarks: Appraisal Award Coverage B Payment

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 13 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520 TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789 NO. 0000136406 88-105/1011

DATE

AMOUNT

09/12/2022

\$****4.287.14

PAY: Four thousand two hundred eighty-seven dollars and 14/100

TO THE ORDER OF JAN COLLINS PERRONNE and UNION HOME MORTGAGE CORP and

McClenny Moseley & Associates, PLLC

145 W SILVER MAPLE DR

Slidell, LA 70458

AUTHORIZED SIGNATURE

""OOOO 136406" 1:0842012781: 1121379919"

CLAIM # 2210304 - Insured attested he never hired MMA, he was solicited by a female at Apex Roofing and a contract was signed with Apex. He became aware of MMA representation when he submitted documentation for release of Recoverable Depreciation. Insured and Adjuster called/ emailed and sent certified letters to MMA to no avail, so the depreciation check was issued bearing MMA's name. MMA sent a withdrawal of representation 10/26/2022, and then on 11/08/2022 they sent a letter invoking appraisal. The insured has pleaded with MMA to release the depreciation to him, and they have not done so.

Policy ID: 763036 Claimant Number: 1

Claim Number: 2210304 Loss Date: 05/11/2021

Cause of Loss: Hail

Payee: JAN COLLINS PERRONNE and UNION HOME MORTGAGE CORP and McClenny Moseley & Associates, PLLC

Check Date: 09/12/2022

Check Amount: \$4,287,14

Transaction Remarks: Release depreciation and supplement for roof

NO. 0000136406

Policy ID: 763036

Claimant Number: 1

Claim Number: 2210304

Loss Date: 05/11/2021

Cause of Loss: Hail

Payee: JAN COLLINS PERRONNE and UNION HOME MORTGAGE CORP and McClenny Moseley & Associates, PLLC

Check Date: 09/12/2022

Check Amount: \$4,287.14

Transaction Remarks: Release depreciation and supplement for roof

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 14 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520 TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789 NO. 0000126195 88-105/1011

DATE

AMOUNT

05/13/2022

\$****11,201,64

PAY: Eleven thousand two hundred one dollars and 64/100

TO THE ORDER OF SHAUN T DUHE and ABIGAIL J DUHE and GMFS LLC and McClenny

Moseley & Associates, PLLC

516 Heights Blvd Houston, TX 77007

AUTHORIZED SIGNATURE

CLAIM # 2212088 - Claim reported by Apex Roofing 06/14/2022, MMA LOR received 07/01/2022 accompanied by an estimate, and appraisal was invoked. Insured called Allied Trust 12/12/2022 expressing his desire to cancel the claim as he wished to sell the home and no work was completed on the roof. No withdrawal or clarification of representation received from MMA.

NO. 0000126195

Policy ID: 762192

Claimant Number: 1

Claim Number: 2212088

Loss Date: 03/22/2022

Cause of Loss: Wind

Payee: SHAUN T DUHE and ABIGAIL J DUHE and GMFS LLC and McClenny Moseley & Associates, PLLC

Check Date: 05/13/2022

Check Amount: \$11,201.64

Transaction Remarks: Cov. A PYMT

NO. 0000126195

Policy ID: 762192

Claimant Number: 1

Claim Number: 2212088

Loss Date: 03/22/2022

Cause of Loss: Wind

Payee: SHAUN T DUHE and ABIGAIL J DUHE and GMFS LLC and McClenny Moseley & Associates, PLLC

Check Date: 05/13/2022

Check Amount: \$11,201.64

Transaction Remarks: Cov. A PYMT

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 15 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520

TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789 NO. 0000133257

DATE

AMOUNT

08/05/2022

\$****21.968.52

PAY: Twenty-one thousand nine hundred sixty-eight dollars and 52/100

TO THE ORDER OF

LIEZEL P LATUSEK and NATIONSTAR MORTGAGE LLC ISAOA/ATIMA

and MCCLENNY MOSELEY & ASSOCIATES, PLLC 1415 Louisiana St. Suite 2900

Houston, TX 77002

AUTHORIZED SIGNATURE

"OOOO133257" COB420127BC 1121379919"

CLAIM # 2212945 - Claim reported by Apex Roofing 06/14/2022. MMA LOR received 07/01/2022 accompanied by an estimate, and appraisal was invoked 07/26/2022. Allied Trust had to retain Defense Counsel due to MMA not appointing an appraiser. MMA appointed an appraiser 10/05/2022. No withdrawal or clarification of representation received.

NO. 0000133257

Policy ID: 764466

Claimant Number: 1

Claim Number: 2212945

Loss Date: 06/09/2022

Cause of Loss: Wind

Payee: LIEZEL P LATUSEK and NATIONSTAR MORTGAGE LLC ISAOA/ATIMA and MCCLENNY MOSELEY & ASSOCIATES, PLLC

Check Date: 08/05/2022

Check Amount: \$21,968.52

Transaction Remarks: COV A

NO. 0000133257

Policy ID: 764466

Claimant Number: 1

Claim Number: 2212945

Loss Date: 06/09/2022

Cause of Loss: Wind

Payee: LIEZEL P LATUSEK and NATIONSTAR MORTGAGE LLC ISAOA/ATIMA and MCCLENNY MOSELEY & ASSOCIATES, PLLC

Check Date: 08/05/2022

Check Amount: \$21,968.52

Transaction Remarks: COV A

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 16 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520

TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789 NO. 0000137805

88-105/1011

DATE

AMOUNT

09/26/2022

\$****95.12

PAY: Ninety-five dollars and 12/100

TO THE ORDER OF TIMOTHY TRAHAN and UNION HOME MORTGAGE CORP and

McClenny Moseley & Assoc 1415 Louisiana St., #2900

Houston, TX 77002

AUTHORIZED SIGNATURE

"OOOO137805" 1:0842012781: 1121379919"

CLAIM # 2212307 - No. 787 on Exhibit D, but MMA has not sent a withdrawal or clarification of representation. Appraisal concluded. MMA has also filed suit (2:22-cv-04939-SSV-MBN).

NO. 0000137805

Policy ID: 734668

Claimant Number: 1

Claim Number: 2212307

Loss Date: 03/22/2022

Cause of Loss: Wind

Payee: TIMOTHY TRAHAN and UNION HOME MORTGAGE CORP and McClenny Moseley & Assoc

Check Date: 09/26/2022

Check Amount: \$95.12

Transaction Remarks: Award Settlement

NO. 0000137805

Policy ID: 734668

Claimant Number: 1

Claim Number: 2212307

Loss Date: 03/22/2022

Cause of Loss: Wind

Payee: TIMOTHY TRAHAN and UNION HOME MORTGAGE CORP and McClenny Moseley & Assoc

Check Date: 09/26/2022

Check Amount: \$95.12

Transaction Remarks: Award Settlement

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 17 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520

BANCORPSOUTH TAMPA FL 33607 201 S Spring Street Tupelo MS 38802-0789 NO. 0000143672

88-105/1011

DATE

AMOUNT

12/27/2022

\$****15,633,48

PAY: Fifteen thousand six hundred thirty-three dollars and 48/100

TO THE ORDER OF ELIZABETH W WILKE and McClenny Moseley & Assoc

1415 Louisiana St., #2900

Houston, TX 77002

""OOOO 143672" "COB4201278" 1121379919"

CLAIM # 2213057 - No. 618 of Exhibit G / No. 830 of Exhibit D but MMA has not sent a withdrawal or clarification of representation. Appraisal complete.

NO. 0000143672

Policy ID: 791639

Claimant Number: 1

Claim Number: 2213057

Loss Date: 06/09/2022

Cause of Loss: Hail

Payee: ELIZABETH W WILKE and McClenny Moseley & Assoc

Check Date: 12/27/2022

Check Amount: \$15,633.48

Transaction Remarks: Recoverable Depreciation

NO. 0000143672

Policy ID: 791639

Claimant Number: 1

Claim Number: 2213057

Loss Date: 06/09/2022

Cause of Loss: Hail

Payee: ELIZABETH W WILKE and McClenny Moseley & Assoc

Check Date: 12/27/2022

Check Amount: \$15,633.48

Transaction Remarks: Recoverable Depreciation

Case 2:22-cv-02552-LMA-MBN Document 58-9 Filed 02/22/23 Page 18 of 18

ALLIED TRUST INSURANCE COMPANY 4200 WEST CYPRESS ST., SUITE 520 TAMPA FL 33607

BANCORPSOUTH 201 S Spring Street Tupelo MS 38802-0789 NO. 0000135527 88-105/1011

DATE

AMOUNT

09/02/2022

\$****12,440.65

PAY: Twelve thousand four hundred forty dollars and 65/100

TO THE ORDER OF BRITNEY MINTON and MOVEMENT MTG LLC C/O SERVICEMAC and

ANDREW INGRAM and McClenny Moseley & Assoc

1415 Louisiana St., #2900

Houston, TX 77002

AUTHORIZED SIGNATURE

"OOOO 135527" COB420127BC 1121379919"

CLAIM # 2212316 - No. 298 of Exhibit C / No. 398 of Exhibit D but MMA has not sent a withdrawal or clarification of representation. Insured stated he hired Apex Roofing and is unaware of MMA. He was unaware of the appraisal award payment, which has not been turned over to him.

NO. 0000135527

Policy ID: 895676

Claimant Number: 1

Claim Number: 2212316

Loss Date: 05/01/2022

Cause of Loss: Hail

Payee: BRITNEY MINTON and MOVEMENT MTG LLC C/O SERVICEMAC and ANDREW INGRAM and McClenny Moseley & Assoc

Check Date: 09/02/2022

Check Amount: \$12,440.65

Transaction Remarks: In Payment Under Dwelling Coverage/Appraisal Award

NO. 0000135527

Policy ID: 895676

Claimant Number: 1

Claim Number: 2212316

Loss Date: 05/01/2022

Cause of Loss: Hail

Payee: BRITNEY MINTON and MOVEMENT MTG LLC C/O SERVICEMAC and ANDREW INGRAM and McClenny Moseley & Assoc

Check Date: 09/02/2022

Check Amount: \$12,440.65

Transaction Remarks: In Payment Under Dwelling Coverage/Appraisal Award