



Ben Glover

September 11, 2009

Certified Mail/RRR

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

RE: Claim # : [REDACTED]
Policy # : [REDACTED]
Insured : [REDACTED]
Date of Loss : 09/13/2008
Agent : [REDACTED]
Location : [REDACTED]

Dear [REDACTED]:

This is an acknowledgement & response to the information sent to us in your correspondence dated 9/10/2009 requesting that we assign an adjuster to re-inspect this loss. Your request for re-inspection is denied.

You should be aware that an appeal hearing was held with the State Office of Administrative Hearings (SOAH). The Judge presented his findings to the Commissioner of Insurance who has issued his order. Your client had 20 days in which to file a motion for rehearing, which was not done.

The order states, in part,

"The Commissioner is of the opinion that the Claimant's appeal requesting additional payment should be denied."

Please advise your client that this claim is closed, pursuant to the Texas Department of Insurance, Commissioner of Insurance Mike Geeslin's order dated 7/09/2009. (Copy attached for your review)

Sincerely,

Ben Glover
Texas Windstorm Insurance Association

Texas Windstorm Insurance Association
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